



## How to Upload TickeTracker data from your devices?

Try the following steps in order on your MC5590, one at a time:

1. Ensure that the MC5590 handheld computer is securely in the cradle.  
In ActiveSync on the computer: Select guest partnership when prompted.  
ActiveSync should now show connected on the computer.  
*If not use the ActiveSync Help guide to troubleshoot the problem.*
2. Click the **Start Menu** on the MC5590 handheld computer.
3. Click **TickeTracker by ESC**.
4. Click on **Upload Data**.
5. Log in to TickeTracker using your username and password.  
*The upload will take approximately 12 seconds per one thousand scans.*
6. TickeTracker will prompt you when the upload is successful.

Try the following steps in order on your computer, one at a time:

1. Ensure that the computer has an internet connection.
2. Click on the TickeTracker icon on the desktop.
4. Click on **Upload Data**.
5. Log in to TickeTracker using your username and password.  
*The upload will take approximately 12 seconds per one thousand scans.*
6. TickeTracker will prompt you when the upload is successful.